Privacy Statement - Prize Draws and Competitions

Last updated on 07/10/2024

Hiab Finland Oy ("we" or "Hiab") recognizes the importance of protecting individuals' privacy and processing personal data in accordance with the applicable privacy laws. The purpose of this Privacy Statement ("Statement") is to communicate the ways we process personal data when we organize prize draws or competitions for our customers or other stakeholders in which the person participating in the prize draw or competition provides Hiab with their name, contact details and other information that may be needed for the prize draw or competition.

We comply with the European Union (EU) General Data Protection Regulation 2016/679 (GDPR) as well as with any other applicable data protection legislation. Should any applicable mandatory laws or regulations be in conflict with this Statement, we will respect such laws and regulations over any conflicting parts in this Statement.

If you have any questions or inquiries concerning this Statement and/or the collection and processing of your personal data, please contact us at privacy@cargotec.com.

Contact information of the data controller

Data controller, and therefore the legal entity responsible for collection and use of personal data under this privacy policy is Hiab Finland Oy. The contact information of the data controller is the following:

Hiab Finland Oy

Business ID: 3245365-3

Address: Nesteentie 36, 21200, Raisio, Finland

Please contact us at privacy@cargotec.com if you have any questions in regards to the protection of your personal data or if you wish to exercise your legal rights.

Purposes of processing personal data

We collect the personal data for the following purposes:

- To conduct the prize draw or competition
- To contact the winner(s) and provide the prizes to the winner(s)

We may also announce the winner(s) in our social media channels.

Categories of personal data

Depending on the prize draw or competition, we process the following personal data:

- Contact details such as name, email address, address, phone number
- Additional personal data provided by you for the purposes of the particular prize draw or competition

Sources from which we gather your personal data

We collect the personal data from you in connection with participation in a prize draw or competition.

Legal basis of processing personal data

The participation in a prize draw or competition is voluntary. We collect and process your personal data on the basis of your consent. You can always withdraw your consent at any given time by contacting us at privacy@cargotec.com.

Disclosures of personal data

We may share your personal data with service providers and business partners that operate and process personal data as data processors on our behalf. These data processors may include IT and technology providers hosting and maintaining our data. We may share your personal data with our affiliate companies for any of the legitimate purposes described in this Statement. We may share your personal data with authorized third parties, such as our resellers.

Your personal data may be also shared where required under any applicable law or regulation or by the order of a court or public authority, to protect or exercise our or your rights, or to prepare or carry out a merger, asset sale, acquisition or other similar arrangement.

We are committed to applying adequate measures to make sure your personal data is secured reasonably and effectively in all instances, including granting access to personal data only to persons who have a reasonable requirement to access the data to be able to perform tasks they are required to do.

Third country transfers

We may transfer your personal data outside the European Union and/or the European Economic Area. In order to ensure adequate protection of any such transferred data, we will ensure that the following conditions apply:

- The EU Commission has decided that there is an adequate level of protection in the country in question;
- other appropriate safeguards have been taken, for example the use of the Standard Contractual Clauses approved by the EU Commission or the data processor has valid Binding Corporate Rules (BCR) in place; or
- there are exceptions in special situations, such as to fulfil a contract with you or your consent to the specific transfer.

In any case, we will always ensure that your personal data is adequately protected as required by applicable laws and regulations. To receive more information on the

recipients outside the European Union and/or the European Economic Area and applicable legal transfer mechanism, please contact us at privacy@cargotec.com.

Retention of personal data

We retain the personal data of the participants for a maximum of three months after the end of the prize draw or competition. We will keep the data of the winners contained in our accounting records for the current year and the following six years.

Our information security practices

Personal data may be stored either in hardcopy or electronic form. We recognise our obligation to safeguard the sensitive nature of all personal data. We are, therefore, committed to applying protective measures to secure against the unauthorized access, modification, collection, copying, use, and disclosure of any personal data. These measures include: (i) limiting the access and uses of information to those of our personnel, contractors and suppliers and other persons who, for in order to be able to perform their relevant tasks need to have, on a fair and lawful basis, access to the personal data; (ii) use of physical and electronic access codes and passwords to control and restrict access; (iii) training and raising awareness on relevant employees and other personnel about data protection and privacy; and (iv) applying updates and at-minimum-industry standard technical security measures.

Rights of the data subjects

As a data subject you have the right to ask us to tell you what personal data we at any given time store about it. Subject to local applicable laws you also have the right to:

- 1. Request to access your personal data we are keeping about you;
- 2. Request correction of incorrect or incomplete personal data;
- 3. Request us to erase your personal data if you deem that it should be erased, subject to applicable laws and our retention criteria;
- 4. Request us to restrict the use of your personal data;
- 5. Request us to transfer your personal data over to you or to another data controller in accordance with the applicable law;
- 6. If we have requested and you have given us your consent to process your personal data, you have the right to withdraw that consent in accordance with applicable laws; and
- 7. Lodge a complaint with a relevant data protection authority if you deem that we have processed your personal data in violation of the applicable data protection laws. Contact details of data protection authorities in EU Member States can be found in the directory maintained by the European Data Protection Board.

We will review such requests and execute them to the fullest extent possible in accordance with applicable laws. If you want to review or verify personal data about you, or to have it corrected or request its erasure, or to restrict or object to the

processing of your personal data, or to request a copy of such data, you may exercise your rights by contacting us at privacy@cargotec.com.

You will not have to pay a fee to access your personal data or to exercise any of your other rights. However, we may charge a reasonable fee if your request is clearly unfounded or excessive. Alternatively, we may refuse to comply with the request in such circumstances.

We may need to request specific information from you to help us confirm your identity and ensure your right to access the data or to exercise any of your other rights. This is another appropriate security measure to ensure that personal data is not disclosed to any person who has no right to receive it.

Changes to this Statement

We reserve the right to update this Statement at any time and encourage you to review this Statement from time to time for any amendments.

See also:

Cargotec Privacy Statement